



ExLibris

The bridge to knowledge



Commitment to Excellence

Ex Libris Group is a leading provider of library automation solutions, offering the only comprehensive product suite on the market today for electronic, digital, and print materials. Dedicated to developing the market's most inventive and creative solutions, Ex Libris leads the way in defining and designing efficient, user-friendly products that serve the needs of academic libraries today enabling them to transition into the future.

By collaborating closely with customers and industry visionaries, Ex Libris addresses the evolving requirements of libraries in the high-tech era.

Founded over 25 years ago, Ex Libris maintains a fast-growing, impressive customer base, serving thousands of sites in more than 70 countries on six continents. The Ex Libris customer list, which reads like a who's who of the world's top academic institutions, reflects the Company's strategic focus on academia, national libraries, and research institutions.

Leveraging its leadership position, its understanding of customer needs, and its comprehensive solution suite, Ex Libris enables libraries to maximize productivity and efficiency and, at the same time, greatly enhance the user experience. By assisting libraries in meeting patrons' expectations, Ex Libris helps ensure that users will continue to turn to their library as their number one information source, wherever they are and for whatever they need.

Fulfilling Present Needs, Focusing on the Future

Since its establishment in 1980, Ex Libris has been at the forefront of library automation and has retained its leadership position by combining award-winning technological expertise with a thorough understanding of market trends. As the library automation industry has grown and matured, so has the Ex Libris product suite.

Following the success of the Company's flexible, scalable integrated library systems (ILS), Ex Libris welcomed the electronic era with a family of award-winning products designed to enable patrons and staff to search, obtain, and manage heterogeneous resources. Recognizing that digital objects would continue to constitute a growing part of any institutional collection, the Company went on to launch a series of solutions for the management of digital collections. Today, Ex Libris is focused on meeting user demands for quick, easy, and effective discovery and delivery based on Library 2.0 technologies. The newest Ex Libris offerings deliver an up-to-date user experience, while allowing libraries to retain their back-office systems and add to or replace them as needed.

Collaboration and Cooperation

The driving force behind product development at Ex Libris is the Company's customers, who require solutions and services that address recent changes in technology, library workflows, and research methods. Ex Libris meets these needs by maintaining an open dialog based on deep, lasting customer relationships

and by partnering with customers to develop new products and enhance existing offerings. Since its inception, Ex Libris has collaborated with leading institutions and library consortia in the development of each of its solutions. Working with users throughout the product development and testing processes has proved invaluable in building exceptional solutions that respond to evolving needs in the library industry.

Product working groups made up of customers and Ex Libris personnel meet regularly to collaborate and ensure that the Company's product roadmap addresses customer needs. A number of extremely active, completely independent user groups provide Ex Libris with input that is taken into account when setting strategic direction. Collaboration with international peer review groups consisting of thought leaders and industry experts is another of the challenging intellectual forums that validate the position of Ex Libris as a leading industry innovator. Playing an integral role in the greater library community,

Ex Libris is an active member of industry standards organizations and major national and international library-related organizations.

The Ex Libris open-platform strategy embraces industry principles and practices of openness and promotes their implementation throughout the Company's products. The strategy, which facilitates the development and sharing of software extensions for Ex Libris solutions as well as the development of applications using services provided by Ex Libris systems, further strengthens the collaboration between Ex Libris and its customers and among members of the customer community.



Unique Comprehensive Offering

Boasting the market's only complete library automation suite for handling all media formats, Ex Libris caters to libraries of every type and size — from single-branch institutions to large consortia. Built on open architecture and with support for industry interoperability standards, all Ex Libris products are flexible, customizable, easy to maintain and manage, and Unicode-compliant, with full multilingual capabilities. Implemented as stand-alone solutions or integrated with existing environments, Ex Libris products help libraries streamline operations and increase user satisfaction and loyalty.

The comprehensive Ex Libris product line automates the discovery, management, and distribution of all materials, from traditional print publications to digital and electronic resources and data. An intuitive, state-of-the-art interface enables users to easily access information stored in systems from Ex Libris or third parties.

Ex Libris offers a range of services to enhance the user experience of library patrons. The bX™ scholarly recommender service helps students and researchers discover relevant articles of interest among the vast array of scholarly literature. The Ex Libris MARC enhancement service, MARCIt!, provides libraries with full MARC information for their e-journal collection, enabling libraries to offer this information to their users wherever it is needed—in the library catalog, local databases, or other environments.

Discovery and Delivery

Primo discovery and delivery — a one-stop system that helps a library to expose the richness of its collections, engage users with an up-to-date experience, and assist them in obtaining all of the library's local and remote resources

Print

Aleph integrated library system — the ILS of choice for institutions and consortia that need to accommodate local policies and workflows and provide multilingual support

Voyager integrated library system — the top ILS for libraries seeking a system that is simple to implement, customize, and administer

Electronic

SFX scholarly linking — the industry's highest-quality context-sensitive linking service, featuring the robustness, flexibility, and configurability required by the academic environment

MetaLib metasearching — an intuitive interface that enables users to simultaneously search multiple, diverse remote resources in a user-friendly environment

Verde e-resource management — a powerful, single point of administration that enables libraries to effectively manage electronic products and collections throughout their life cycle

Digital

DigiTool digital asset management — a full-spectrum approach to creating, managing, and providing access to locally administered digital collections

Rosetta preservation of digital assets — an advanced digital preservation solution that enables academic libraries to maintain and preserve cumulative knowledge, and national libraries and archives to preserve the cultural heritage of nations for generations to come.



Global View, Local Presence

Since its establishment, Ex Libris has been a global company in every sense of the word, committed to meeting the local needs of customers wherever they are located.

With over 400 employees worldwide, Ex Libris operates an extensive network of eight wholly-owned subsidiaries and 18 distributorships, many of which are exclusive. Understanding the language and culture of local libraries and regional library user communities makes Ex Libris employees accessible, responsive, and easy to work with worldwide.

To best support its customers, Ex Libris offers a broad spectrum of professional services, from consulting and training to integration and project management. Leveraging both its professional team of library science and information technology specialists and its comprehensive product line, Ex Libris delivers the right solutions to meet the needs of each and every customer. By assisting institutions in empowering patrons to discover and obtain the information they need where and when they need it, libraries retain their position as the bridge to knowledge.

Collaborating with librarians worldwide, Ex Libris develops advanced software solutions that enable institutions to manage the full spectrum of library materials and processes and to empower patrons to identify and obtain the information they need quickly and easily, anytime and anywhere

Ex Libris USA**Chicago Office**

1350 E Touhy Avenue, Suite 200 E
Des Plaines, IL 60018
USA
Tel: 1 847 296 2200
Fax: 1 847 296 5636
Toll Free: 1 800 762 6300
E-mail: infousa@exlibrisgroup.com

Boston Office

313 Washington Street, Suite 308
Newton, MA 02458
USA
Tel: 1 617 332 8800
Fax: 1 617 332 9600
Toll Free: 1 866 232 0202
E-mail: infousa@exlibrisgroup.com

Ex Libris UK

1 The Long Room
Coppermill Lock, Park Lane
Harefield, Middlesex, UB9 6JA
UK
Tel: 44 1895 824 440
Fax: 44 1895 824 438
E-mail: exlibris@exlibris.co.uk

Ex Libris Germany

Gasstrasse 18, Haus 2
D-22761 Hamburg
Germany
Tel: 49 40 89 809 0
Fax: 49 40 89 809 250
E-mail: info-de@exlibrisgroup.com

Ex Libris France

Parc d'Affaires SILIC
24, Rue Saarinen
BP 20249
94568 RUNGIS Cedex
France
Tel: 33 (0)1 57 02 12 50
Fax: 33 (0)1 57 02 12 51
E-mail: exlibris@exlibris.fr

Ex Libris Italy

Lungadige Cangrande 8
37126 Verona
Italy
Tel: 39 045 8344137
Fax: 39 045 8306028
E-mail: info@libris.it

Ex Libris Scandinavia

Lautrupbjerg 9
Denmark
DK-2750 Ballerup
Tel: 45 20 71 73 09
Fax: 45 44 89 43 00
E-mail: info-scan@exlibrisgroup.com

Ex Libris Israel

Malcha Technological Park, Bldg. 8-9
Jerusalem, 91481
Israel
Tel: 972 2 649 9100
Fax: 972 2 679 8634
E-mail: exlibris@exlibris.co.il

Ex Libris Australia

Level 2, 229 Greenhill Road Dulwich
South Australia 5065
Australia
Tel: 61 8 8139 1500
Fax: 61 8 8331 0851
E-mail: exlibris@exlibris.com.au

Ex Libris China

Suite 608, Tengda Plaza
No. 168 Xiwai Street
Haidian District
Beijing 10004
China
Tel: 86 10 8857 5975
Fax: 86 10 8857 5976
E-mail: exlibris@exlibris.com.cn

Ex Libris Korea

Room 203, 2nd floor
Hyosung Intellian Officetel
733 Ahyon-dong
Mapo-gu, Seoul 121-010
Tel: 82-70-8254-6543
Fax: 82-2-313-5440
korea@exlibrisgroup.com

Ex Libris Asia Pacific

101. Thomson Road
29-01 United Square
Singapore 307591
Tel: 65-6478-2364
Fax: 65-62580769
E-mail: exlibris-asia@exlibrisgroup.com